



Cortland (Main Office)

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Online Banking Security

Protect your Online ID and Password.

Never share your Online ID or Password with anyone. Do not save your Password in your browser.

Never share your Security Questions and Answers.

If our system detects an unusual pattern with your login or for external transfers greater than \$1,000 you will be prompted to answer these questions. You must answer correctly before logging in; helping to prevent unauthorized individuals from accessing your account.

Install anti-virus software, keep it up to date, and install regular system updates.

This will help protect your computer from receiving viruses; leaving your information vulnerable to compromise.

Review your account statements every month.

If you find a transaction that you did not authorize, you must tell us within 60 days of the date that your statement was delivered.

Call immediately.

If you believe that your Online ID and Password has been lost or stolen, call us immediately. Also, if you receive an email asking you to provide your User ID, Password, Social Security or any other personal information, please contact us immediately.

We will never ask for your personal information through an email.

Mobile Security Tips

- Create a strong password for your mobile device.
- Use the auto-lock feature to secure your device after five minutes of inactivity.
- Only download mobile apps from authorized vendors like the Apple App Store and the Android Market.